

Coop Denmark achieves **near-100%** workflow automation by switching to Stonebranch solution

Leading Danish Supermarket Chain replaces BMC Control-M with Stonebranch Universal Automation Center as a strategic Workload Automation Tool



RESULTS

- Coop can accommodate as many as 100,000 daily tasks
- 100% automation made possible
- 100% satisfaction with Stonebranch products and support

BACKGROUND

Coop Denmark operates 1,200 stores with 38,000 employees. It has a 38% share of the Danish grocery trade. The company uses a mainframe and many distributed, open systems to process its data. As it grew, it acquired smaller grocery chains and needed to integrate their IT systems as well.

As a result, Coop Denmark had an increasingly complex IT infrastructure. The company's BMC Control-M Workload Automation application was having difficulty accommodating workloads as the variety of systems increased.

CHALLENGE

The number of processes was growing quickly as well. Within three to four years, Coop Denmark expected the volume of tasks it had to process each day to increase from 20,000 to 100,000. BMC Control-M software would not support this growth because of difficulties with integration and a lack of transparency. The IT team sought a more universal tool that could seamlessly accommodate applications such as SAP, one of the company's 10 standard platforms.

"It was important to find a highly integrated solution that enables an end-to-end-scheduling system spanning our entire infrastructure. With Stonebranch, we're not just a number, but a client who is heard. This applies to support as having input on further development of the product. Getting this kind of dedicated service from large suppliers in the industry is not common, in my experience. Stonebranch support has been outstanding, both during our migration from Control-M to Universal Automation Center as well as after."

Leon Bredo Jensen,
IT Operations Manager,
Coop Denmark

Challenge: As a rapidly growing company, Coop Denmark needs a future-proof solution with maximum Return on Automation.*

SOLUTION

To find the optimal tool, Coop's IT team conducted extensive research. When reviewing the Gartner Magic Quadrant for Workload Automation, they noticed that Stonebranch was listed in the Visionaries quadrant. Direct talks with Stonebranch and a live demo convinced Coop that Stonebranch Universal Automation Center was the right fit for their needs, particularly in the areas of universal integration and complete transparency.

One reason for the choice was that the solution had a compelling look and feel. Coop also appreciated the support they were receiving from the Stonebranch team, which even extended beyond Stonebranch products. When Coop contacted other Stonebranch customers, they continuously heard high praise for Stonebranch's solutions and support.

* Return on Automation (RoA): the investment in automation and the right automation tool pays off in a short time and returns many benefits. These include higher efficiency, faster processes, greater process reliability, higher data throughput, seamless integration, and higher production. The overall result is an increase in profits.

"Our experience with Stonebranch is 100% positive. They respond quickly when we requested support or suggest new features. With Stonebranch, we are now well-positioned for the future."

Leon Bredo Jensen,
IT Operations Manager,
Coop Denmark

RESULTS: RETURN ON AUTOMATION*

Using the Stonebranch solution, Coop has automated 95% of its processes to date and anticipates automating 100%. It has also achieved a complete transparency that enhances and eases compliance and simplifies audits.

Coop Denmark was pleased with a strong increase in performance compared to its previous solution, offering immediate payback and supporting increased productivity as the company grows. "With Stonebranch automation, we can process complex workflows 20% faster than with our prior solution, and processes are complete hours earlier," says Leon Bredo Jensen, IT Operations Manager, Coop Denmark. Prospects are good, Mr. Leon Bredo Jensen says, for a worthwhile "Return on Automation".

ABOUT STONEBRANCH

Stonebranch provides modern automation solutions that simplify mission-critical IT business processes reliably and securely across complex and diverse IT environments.

Stonebranch clients include some of the world's largest financial, healthcare and technology institutions. Founded in 1999 and headquartered in Atlanta, Georgia, Stonebranch has offices throughout the world, including Germany, United Kingdom, Netherlands, Spain and Denmark.

For more information on the company and its products, please visit our website at <http://www.stonebranch.com>.